



## **TERMS AND CONDITIONS**

**Please read carefully**



- **Membership is valid for one child.**
- **Membership entitles you to entrance only during advertised opening hours. Please check the website for updates.**
- **Membership entitles you to a 10% discount on parties for the child that holds an annual pass.**
- **A membership card is only valid when used and presented by the named member as printed on the card. Misuse will result in membership been withdrawn.**
- **Each member will be issued with his/her own membership card with their own membership number printed on.**
- **Membership is non transferable to another person and non refundable.**
- **All children under 18 years must be accompanied by an adult.**
- **All memberships cards remain the property of Aztec Soft Play and can be withdrawn in the event of misuse and fraud. This includes but is not limited to, allowing a third party to attempt to gain access to Aztec Soft Play with a membership card that they are not the valid holder.**
- **When applying for a membership card an adults name and address must be supplied for all correspondence.**
- **All correspondence, cards and mailing will be sent to lead adults name and address given on the application form.**
- **For your security a photograph will be taken when you first use your membership cards and held on our system for authorisation on entry. Please note the photo will only be used for purpose of verification.**
- **For upfront payments your renewal date is clearly written on your membership form. Please keep this safe.**
- **Play sessions may be limited during peak days as detailed on site.**
- **Fast track entrance is not guaranteed when we are at capacity and is on a first come first serve basis. We recommend you arrive early.**
- **We regret that if Aztec Soft Play has to restrict trading hours temporarily, we cannot extend the duration of the membership or refund monies.**
- **Aztec Soft Play reserves the right to withdraw any attraction or to close part of the facility at any time without prior notice or compensation.**
- **Replacement membership cards will be charged at a £5.00 fee to cover administration costs.**
- **Membership is not valid during special events and tickets must be purchased to attend these events unless otherwise stated.**
- **Membership cannot be used in conjunction with any other offer.**
- **Personal abuse of staff or other customers will not be tolerated and Aztec Soft Play reserves the right to refuse admission and withdraw membership at any time without a refund.**
- **Members must agree to the Rules of Play.**
- **Terms and conditions may be subject to change.**

**Name (Print) ..... Signed ..... Date .....**